

Oleh Shynkarenko

Senior Technical Writer | API & Developer Documentation | Docs-as-Code
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<https://tw-portfolio-en.netlify.app/>

PROFESSIONAL SUMMARY

Senior Technical Writer and Documentation Manager with 15+ years of experience in technical communication, including 6+ years writing API, developer, software, IoT, and hardware documentation, and 4+ years leading documentation and automation workflows.

Expert in Docs-as-Code methodology (Markdown, Git, GitHub, CI/CD) and modern static site generators (Sphinx, MkDocs, Docusaurus, Hugo, Astro).

Proven ability to translate complex engineering concepts into clear user guides, API references, SDK documentation, release notes, and video tutorials.

Background in automation engineering provides strong technical depth; journalism and translation experience ensures high editorial quality in English, Ukrainian, and Russian.

CORE SKILLS

Documentation: API Documentation, Developer Documentation, User Guides, SDK Documentation, CLI Documentation, Release Notes, Knowledge Base Management, UX Writing, Information Architecture, Content Strategy, Localization, Video Tutorials

Docs-as-Code: Markdown, reStructuredText, Git, GitHub, GitLab, CI/CD, Static Site Generators (Sphinx, MkDocs, Docusaurus, Hugo, Jekyll, Astro, Gatsby, Hexo)

API & Developer Tools: OpenAPI, Swagger, Postman, Stoplight, RapidAPI, REST APIs, JSON, YAML

Authoring Tools: MadCap Flare, Adobe RoboHelp, Adobe FrameMaker, Confluence, SkillJar, XML Authoring, DITA

DevOps & Diagrams: Terraform Docs, UML, PlantUML, Lucidchart (BPMN), Mermaid

Design & Media: Figma, Miro, Adobe Creative Cloud (Premiere Pro, After Effects), DaVinci Resolve

AI-Assisted Documentation: Claude, ChatGPT, Gemini CLI, GitHub Copilot, PlayHT (AI voice generation)

Project Management: Jira, Confluence, Azure DevOps, Trello, Agile, Scrum

Operating Systems: Linux (Ubuntu), macOS, Windows

PROFESSIONAL EXPERIENCE

Senior Technical Writer (Contract) — SimpliGov

Remote | July 2023 – April 2026

- Authored and maintained API and developer documentation, including OpenAPI/Swagger references and SDK guides published via SkillJar.
- Owned release notes and status-page communications across the product lifecycle, ensuring timely and accurate updates for customers.
- Built and maintained the internal knowledge base in Confluence, standardizing templates and information architecture.
- Produced user guides and video tutorials that improved customer self-service and reduced repeat support inquiries.
- Translated technical requirements from product, engineering, and customer success teams into clear, audience-appropriate documentation.

Senior Technical Writer — GlobalLogic

Kyiv, Ukraine | November 2021 – June 2023

- Client projects: 3M, Verizon, NuvoAir-* Delivered user guides, developer documentation, and product manuals using a Docs-as-Code workflow (Markdown, MkDocs, GitHub).
- Authored change requests, user stories, and technical specifications in collaboration with engineering and product stakeholders.
 - Performed manual testing, bug reporting, and validation to verify documentation accuracy against shipped product behavior.
 - Partnered with engineering and QA teams across multiple enterprise client engagements to streamline documentation review cycles.

Senior Technical Writer — BJet

Lviv, Ukraine | August 2021 – November 2021

- Developed ERP system documentation (Odoo), including dashboards, integrations, and configuration guides.
- Wrote legal and policy documentation (Acceptable Use Policy, security policies) for compliance.
- Produced video tutorials and supported localization workflows for international users.
- Maintained documentation in Confluence and Adobe RoboHelp.

Technical Writer — ASBIS Ukraine

Kyiv, Ukraine | September 2020 – August 2021

- Created user manuals, quick-start guides, and online help for consumer electronics and hardware product lines.
- Produced video tutorials and managed localization content for multi-region product launches.
- Documented hardware specifications, setup procedures, and troubleshooting flows.

Technical Writer / Project Manager — EGIS Ukraine

Kyiv Region, Ukraine | December 2018 – September 2020

- Produced engineering documentation, technical reports, and mitigation strategies for infrastructure projects.
- Managed documentation workflows and cross-team communication.
- Drafted executive technical summaries for project stakeholders.

Journalist / Project Manager — Ukrainian Helsinki Human Rights Union

Kyiv, Ukraine | 2015 – 2018

- Produced reports, articles, and multimedia content for organizational publications.
- Managed external communications and social media content strategy.
- Created video, audio, and written materials supporting advocacy initiatives.

Broadcast Journalist — Hromadske Radio

Kyiv, Ukraine | 2013 – 2018

- Produced podcasts, news reports, and analytical and editorial content.

Journalist — Telekrytyka, Vechirni Visti, Delo (Various Media)

Ukraine | 2008 – 2013

- Reported on political and economic topics; produced media analysis and video content.

Automation and Instrumentation Engineer — District Heating Networks

Zaporizhzhya, Ukraine | June 2001 – July 2007

- Managed automation systems, instrumentation, and measurement infrastructure.
- Maintained technical documentation, accounting, and metrology processes.

EDUCATION

PhD in Philosophy and Literature — University of Pécs

Hungary | 2023 – 2028 (in progress)

Research at the intersection of technology, science fiction, and philosophy, with focus on AI and contemporary thought; active participation in international academic conferences.

Certificate of Excellence, Digital Journalism — International Academy of Journalism (Intajour)

Hamburg, Germany | 2011 – 2012

Training in digital journalism, media communication, and video production.

Bachelor of Arts in English Translation / ESL — Classic Private University

Ukraine | 2006 – 2008

Advanced English proficiency and translation, with focus on clear written communication.

Master's and Bachelor's in Engineering (Automation and Instrumentation) — Zaporizhzhia State Engineering Academy

Ukraine | 1994 – 1999

Foundation in automation, control and measurement systems, and technical documentation.

LANGUAGES

English — Professional working proficiency (C1–C2)

Ukrainian — Native

Russian — Native

French — Limited working proficiency

German — Limited working proficiency

Hungarian — Limited working proficiency

PORTFOLIO AND SELECTED WORK

Technical Writing Portfolio: <https://tw-portfolio-en.netlify.app/>

Sphinx Documentation Sample: <https://sphinxdocs.netlify.app/>

SignNow Product Documentation: <https://docs.signnow.com/docs/signnow/welcome>

SignNow API on RapidAPI: <https://rapidapi.com/SignNow/api/signnow>

Canyon Drivers and Manuals: <https://canyon.eu/drivers-and-manuals>

Canyon Gaming Manuals: <https://gaming.canyon.eu/drivers-manuals/>

Sphinx Guide: <https://sphinxguide.netlify.app/>

API Gateway Project: <https://api-gate-ua.netlify.app/>

Science Fiction Project: <https://sci-fi-ua.netlify.app/>

Medium Articles: <https://olehshynkarenko.medium.com/>